



mitsui ocean cruises®



mitsui ocean
cruises

mitsui ocean fuji
Cruise Guide



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Some names, facilities, and services of Onboard Facilities/Suites are as of January 2025, and are subject to change. The picture is an image and may differ from the actual one. Please check the onboard newspaper PORT & STARBOARD for the latest information.

Welcome to MITSUI OCEAN FUJI

MITSUI OCEAN FUJI will take you on an unparalleled cruise experience with authentic “omotenashi” hospitality that is the pride of Japan. Delight your five senses with a bounty of the rich mountains and sea and a variety of delicious traditional cuisines, and create unforgettable memories with your loved ones in a sophisticated and relaxing space.

We look forward to seeing you on board.

This booklet is an important guide for your time onboard the ship.

Please be sure to go over the content.

Passports and visas

Be sure to bring your passport!

Please be sure to bring a valid passport on the day of boarding.

You cannot board a MITSUI OCEAN FUJI cruise to and from Japan without your original passport at the time of check-in.

Please do not put it in your checked baggage, and make sure to have it with you.

*As it happens sometimes, be careful not to bring an expired or old passport by mistake.

Visas for each country

Visa and documentation requirements vary by destination and change from time to time without prior notice. Guests should check with the consulate of each country they will visit or a visa service to verify current regulations. It is the guest's responsibility to have proper travel documentation. Guests should reconfirm visa requirements with the consulate 14 to 30 days prior to the cruise.

*Your booking and your cruise will be governed by the passage contract issued to you.

Boarding and disembarking during the cruise

Guests are unable to embark or disembark the cruise midway through the cruise without the prior approval of MITSUI OCEAN CRUISES.

Ship visits

MITSUI OCEAN FUJI does not allow individuals on board other than cruise guests.

Overseas travel insurance (recommended)

For your peace of mind, we highly recommend purchasing travel insurance when embarking on an international cruise. It provides essential protection against unexpected medical expenses, trip cancellations, lost luggage, and travel delays, ensuring you're covered no matter where your journey takes you. With comprehensive insurance, you can explore with confidence, knowing you're prepared for any unforeseen circumstances at sea or onshore.

Inquiries before departure

Please contact the travel agency where the cruise was booked.

If you are late for check-in due to transportation delays, etc. on the day of boarding, or for same-day cancellations, please contact us at the number below.

Emergency contact information on the day of departure (10:00 a.m. to departure time)

From a mobile phone: **+1-336-920-4360**

For other inquiries, please contact the travel agency where the cruise was booked.

*Please note that you will be connecting to a satellite phone, and higher than usual call costs will apply.

Pre-departure checklist

Please be sure to review this list.

☐ **Passport**

Please note that countries you visit may require you to have a passport that is valid for a minimum period beyond your date of travel. Please check these requirements before your cruise.

In addition to your original passport, we also recommend you bring two copies of your passport (page with photo) as a precaution.

☐ **Visas, travel documents**

Please check individually whether you need visas and travel documents.

☐ **Packing to carry-on**

When boarding a cruise ship, it's important to keep essentials in your carry-on bag rather than your checked baggage. These include your passport, travel documents, boarding passes, medications, valuables like jewelry or electronics, a copy of your suite case's PIN and a suitcase key and any immediate necessities such as toiletries or a change of clothes.

[To bring as carry-on baggage]

☐ Guest boarding ticket	This will be mailed by travel agency where the cruise was booked.
☐ Embarkation information	
☐ Health insurance card	Guests are not covered by the Japanese health insurance system at the onboard MEDICAL CENTER.
☐ Passport ☐ VISAs*	<u>If you have an expired passport or just a copy of your passport, you will not be able to board the ship.</u> *Please prepare the necessary documents yourself for boarding the ship.
☐ Photocopies of your passport (page with photo)	Recommended
☐ Credit cards ☐ Cash	The onboard currency is Japanese yen. If paying with a credit card, please undergo registration during the boarding procedure. Please bring the actual credit card (the card itself). Cash payment (Japanese yen only) is also possible onboard the ship. *Traveler's checks are not accepted. *For details, see page 17.

☐ Overseas travel insurance documents	Only for those who have purchased insurance
☐ Necessary medication	We recommend that you bring enough of medication as backup in addition to the amount for the number of days you will be on the cruise.
☐ Change of clothes and daily necessities for an overnight stay	Large baggage, such as suitcases, can be checked in at the terminal when boarding, so please bring anything you need immediately after boarding the ship as carryon baggage.

[To pack in a suitcase]

☐ Smart Casual wear for daytime	
☐ Attire that matches the Dress code	Please see page 29 for the Dress code (attire).
☐ Accessories	Neckties, cuffs, belts, handkerchiefs, necklaces, scarves, etc.
☐ Shoes	•Comfortable shoes for sightseeing at a port of call or walking inside the ship •Shoes that match the Dress Code for evening onwards
☐ Underwear, socks	
☐ Sleepwear	Pajamas/sleepwear is not provided in the suites.
☐ Bag, backpack, etc. for sightseeing	One tote bag per person is provided onboard.
☐ Cardigans, hoodies, and cold weather gear	
☐ Lanyards and card case	Optional, these are convenient to keep your key card with you at all times.
☐ Sportswear, swimwear	
☐ Cosmetics (including skin care products)	Cosmetics are not provided in the suites.
☐ Electric shaver	
☐ Hygienic products	Hand sanitizer, sanitizing sheets, masks
☐ Eyeglasses and contact lenses, cleaning solution	Only those who require them
☐ Medication notebook	

☐ Smartphones, mobile phones, etc. Chargers for electronic devices	There are two types of power outlets in the suite: 100V/60Hz for Japanese and North American plugs (A plug) and 220V/60Hz for European plugs (C/SE plugs). Please use the 100V/60Hz outlets (A plug) if you are using electrical devices from Japan. There are a limited number of Japanese and North American type outlets in the suite. Please bring extension cords or plug adapters if necessary. Transformers for charging are not provided.
☐ Various media for digital devices	
☐ Replacement batteries	Specialized batteries are not sold onboard. Guests can be difficult to obtain even at ports of call, so prepare them in advance.
☐ Sunglasses, sunscreen	
☐ Hat	
☐ Rain gear (umbrellas, raincoats, etc.)	
☐ Binoculars	Recommended

Baggage that can be brought on

There is no limit to the amount of baggage you can bring onboard. However, as a general rule, the size of one piece of baggage is limited to the sum of the three sides within 6.56ft/78.7in(2m) in length and a weight of 66.1lbs(30kg) or less.

*Your baggage is to be stored in your suite.

*If using an aircraft when boarding and disembarking the ship, please also check the weight restrictions stipulated by each airline company. For details, please contact your travel agency or airline.

Services you can book before boarding

Anniversary Ceremony

We offer a small gesture of congratulations to guests who are celebrating the following anniversaries. Please inform your travel agency where the cruise was booked.

- **Birthdays, wedding anniversaries, honeymoons**
A cruise period that covers the applicable dates is eligible.
- **Wedding, silver wedding (25 years), golden wedding (50 years), diamond marriage (60 years), platinum marriage (75 years), retirement celebration**
Cruise departing within three months before/after the applicable date is eligible.
- **Longevity celebration (70th, 77th, 80th, 88th, 90th, 99th, 100th birthdays, etc.)**
Cruise departing within three months after the birthday is eligible.

SPA & WELLNESS KODAMA

Deck 9

SPA & WELLNESS KODAMA, where whispers of the forest lead you to ultimate relaxation. Our extensive spa venue allows you to relax your mind and body and spend quality time. In addition to massages, facials, a hair salon, and manicures, the spa offers a wide variety of options and special care and services tailored to guests. We hope you enjoy an exquisite cruise.

[Business hours] 8:00 a.m. to 10:00 p.m.

*Business hours are subject to change.

Please check PORT & STARBOARD after boarding the ship.

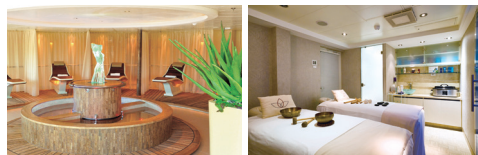


● HARMONY LOUNGE (private thermal suite)

Paid service

Couples' massage, sauna, steam room, and heated loungers are available.

The space values privacy and serenity. Escape everyday life and enjoy a private and special moment. It is recommended that you bring your own bathing suit when using the sauna as it is a shared area for both male and female guests. (There is an additional charge for use of the HARMONY LOUNGE.)



SPA & WELLNESS KODAMA Services Menu Recommendations (excerpt)

Paid service



From left to right: A (ARASHIYAMA BAMBOO MASSAGE), B (SEAWEED DETOXIFYING WRAP), C (ZEN MEDITATION), D (THE ULTIMATE FACIAL), E (JADE STONES MASSAGE), F (JAPANESE CAMELLIA COOLING MANICURE)

The spa offers a variety of services and treatments in addition to those recommended in the images above. Please check the official MITSUI OCEAN CRUISES website for the detailed menu and prices.

*Please note that menus and prices are subject to change without prior notice.



Making reservations before boarding

Once onboard, reservations can be made at SPA & WELLNESS KODAMA on Deck 9. A "SPA & WELLNESS KODAMA booking confirmation" will be sent to your suite, so please check the details.

A SPA & WELLNESS KODAMA Tour will be held on the day of boarding !

In addition to information about the venue, we will offer various promotions and hold a lottery event to give you a chance to win a spa gift certificate. We look forward to your participation. We may also announce special offers of the day (today's spa specials) in PORT & STARBOARD.

*Other enjoyable benefits are also available. We look forward to welcoming you.

Health condition of our guests

Please let us know at the time of booking if you require special medical attention or care or if you wish to bring medical equipment, etc. There are many aspects on board a ship that are different from being on land, so we request your understanding in this regard for your safety.

Denying boarding due to health reasons

MITSUI OCEAN CRUISES has the right to decide on the following.

- If the ship's doctor determines that you have a health condition that may seriously affect your health or safety while on the cruise (or the health or safety of any other person onboard), the guest may be required to deny boarding.
- A guest may be refused boarding or be required to disembark midway at the discretion of the master for a number of reasons as set out in the passage contract. These include (but are not limited to) where a guest is likely to engage in acts that are unsafe, where a guest is considered likely to cause discomfort or inconvenience to other passengers on board, or where prior notification to our company is required but no prior notification has been made or a false notification has been made.

Bringing necessary medication

- If you have medication you normally take, we recommend you bring at least 14 days' worth (approximate) as backup in addition to the number of days you are on board the cruise. Also, please bring along your prescriptions and medication notebook in case of an emergency.
- If you have pharmaceuticals that require declaration or approval to take overseas and are bringing them onboard or if you have any questions about them, please contact the travel agency where the cruise was booked.

Cases requiring advance notice

Guests who fall under any of the items on the following page and those who have undergone treatment or surgery for an injury or illness before boarding the ship that may affect them during the cruise must declare as such to MITSUI OCEAN CRUISES in advance. Depending on the details of the notification, you may also be asked to submit further information and/or a fitness to travel certificate from your doctor. The documents to be submitted vary depending on the circumstances, so please contact the travel agency where the cruise was booked.

If it is determined that a declaration in advance was not made, an individual may be refused boarding. Also, please be aware that boarding regulations are subject to change without notice, and you may not be able to board even if you have made a declaration in advance.

- | | |
|--|---|
| <ul style="list-style-type: none"> ● Guests undergoing peritoneal dialysis
*Those who are on hemodialysis cannot board the ship ● Guests use pacemakers or implanted defibrillators ● Guests self-inject insulin, etc. ● Guests use CPAP devices or oxygen cylinders ● Wheelchair users | <ul style="list-style-type: none"> ● Guests are pregnant
*Those who will be in 24 weeks pregnant or later at the time of disembarkation are unable to board ● Guests with food allergies or who have dietary restrictions as instructed by a doctor, etc. ● Guests with infants
*Infants must be at least 6 months old (and at least 12 months old for cruises longer than 31 days) up to pre-school age at the time of embarkation. |
|--|---|

Even if none of the above apply, it is necessary to submit a Health Questionnaire if a guest is at a risk of sudden changes in their health condition.

Guests use a wheelchair

There are many differences inside a ship compared to being on land, such as space restrictions and hull shaking.

Please be aware of the following points for your safety.

Information on using a wheelchair

(1) Wheelchair dimensions

Please check that size of the wheelchair is within the following range:

Overall length: no limit

Overall width: up to 81 cm for Wheelchair Accessible Suites; up to 58 cm for regular suites

Overall height: no limit

Weight: 45 kg (excluding battery)

Battery type: gel battery, dry battery, AGM battery only

*Foldable wheelchairs shall fall within the above range when open.

(2) Wheelchair storage/management

Please store and recharge wheelchair in your own suite.

(Wheelchairs may not be stored in hallways, elevators, or the lobby.)

(3) Wheelchair rental

A limited number of wheelchairs are available for loan onboard. We recommend you make a reservation in advance.

However, please note that the number of units is limited.

(4) Boarding tenders

Tender boats and tender ports are generally not accessible to guests who use a wheelchair or with significant mobility impairments.

(5) Please comply with any instructions from crew regarding the use of a wheelchair.

(6) Your understanding is appreciated that you are responsible for accidents or damage caused by using a wheelchair.

If you are pregnant

We cannot accept bookings for those who will be 24 weeks pregnant or later during the cruise. For guests who do not fall within this period, it is conditional that MITSUI OCEAN CRUISES will allow them to board the ship after guests submit a letter from the guest's doctor confirming their fitness to cruise and specifying their due date.

Unlike hospitals on land, there are various restrictions on treatment at the onboard MEDICAL CENTER. Also, while the MEDICAL CENTER onboard MITSUI OCEAN FUJI is staffed by qualified, licensed doctors and nurses, guests are not obstetrics and gynecology specialists.

Please note that onboard MEDICAL CENTER provides only first-aid care, not specialized treatment.

If the ship's doctor determines that it is necessary to disembark a guest to receive essential medical treatment ashore, you will be treated at an onshore hospital. Please be aware that depending on the sea area the cruise is sailing in and weather/sea conditions, etc., it may take some time to receive support from land in an emergency, or you may not be able to receive support. All medical services, repatriation costs, transport expenses and the like are not included in the cruise fare and must be paid by the guest.

Check-in

The following procedure for check-in is an example. It may differ depending on congestion and the procedures in place at specific ports. Please proceed according to the instructions of the terminal representatives and onboard staff.

- 1 **Before arriving at the terminal**
Please refer to the embarkation information and arrive at the terminal at your the designated time.
- 2 **Terminal arrival**
In order to alleviate congestion, please refrain from having individuals coming to the terminal other than boarding guests.
- 3 **Baggage check-in**
Please do not put your passport in your checked baggage, and make sure to have it with you.
 - (1) You will receive baggage tags at the port. Please make sure they are on your baggage before giving to porters to ensure they arrive at your suite onboard.
 - It is recommended that name tags be attached separately from the baggage tag to prevent mix-up.
 - (2) Deposit baggage with the baggage tag at the terminal with an attendant at the baggage check-in.
 - It may take some time for your baggage to arrive in your suite. Bring any items you will use in your suite (e.g., necessary medication) in your carry-on baggage.
 - If you find your checked-in baggage damaged after boarding, please contact **GUEST SERVICES**.
 - **Do not place passports, valuables, and dangerous objects such as bottles of alcohol, fragile items, or knives in the baggage you will check in.** If it is discovered during x-ray screening, you may be called to remove it yourself.
- 4 **Proceed to check in**
Guests who reserve Sanroku Suites (page 19) may proceed to check in at any time. Guests who are not subject to Priority Boarding will be called in order, so please wait for instructions from the staff.

5 Check-in

Please present the following to the staff.

- BOARDING TICKET ● Passport (original)
- Credit card to be used for My Account

Confirmation of health status

We may ask to check your health status at the time of check-in. If you have any symptoms, such as fever, cough, or diarrhea, be sure to report it.

Taking your headshot photo

Please remove sunglasses, hat and mask.

GUEST PASS

- The GUEST PASS is also a key for the suite. It is also necessary to present your GUEST PASS when boarding or disembarking, so please carefully retain it throughout the cruise. Also, when going ashore, be sure to bring the GUEST PASS and a government-issued identification card and show them when returning to the ship. Please contact GUEST SERVICES immediately if you lose your GUEST PASS.

GUEST PASS	
(1) Boarding date	From YOK 2025/04/01
(2) Disembarkation date	To YOK 2025/04/07
 MITSUI OCEAN FUJI	
Name SHOSEN TARO	
Assembly Station The Restaurant Fuji 避難集合場所 ザ・レストラン 富士	
Life boat No. LB4	
(3) Name (alphabetical notation)	(4) Evacuation assembly location (Assembly Station)
(5) Lifeboat number (Life Boat No.)	

*A lanyard and card case is convenient to bring with you if available.

*The suite number is not listed for security reasons.

6 Security check and baggage inspection

Please remove coins, smartphones, etc., from your pockets. Your carry-on baggage will be checked at the same time, so we request your cooperation.

7 Completion of boarding procedure

Check your name, etc., on the GUEST PASS handed to you for any errors. If there is an error, it cannot be handled at the check-in counter but we will take care of it at GUEST SERVICES once you are on board. Please follow the instructions of the staff.

8 Departure immigration

(*Varies by cruise)

If the first port of call is overseas, departure immigration is conducted at the boarding location. If the first port of call is a domestic location, departure immigration is carried out at the port immediately before entering the port of call overseas or on board the ship.

*Please check the location of the departure immigration on board.

9 To the boarding location

Data will be obtained from the GUEST PASS at the boarding.

10 Emergency drill

You can check the location of your assembly station on your GUEST PASS or on the back of your suite door.

11 Departure from port

TERRACE RESTAURANT HACHIYO (Deck 8) is available for meals until dinner.

Please check PORT & STARBOARD or the TV in your suite for onboard information.

Currency exchange

Currency exchange to the local currency of ports of call is not available at GUEST SERVICES on board. We recommend exchanging currency before boarding the ship. Currency exchange might be available on shore at some ports.

My Account

Onboard Payment Methods

Credit cards

- Please register your credit card at check in.

Credit cards accepted



- If the credit card you register cannot be used for some reason, we are unable to look into it on board in conforming with the Act on the Protection of Personal Information. We recommend that you prepare two different credit cards if possible in case of an unexpected situation.

- When registering, please bring the credit cards (the actual cards).

*Even after you register your credit card, please note that we may contact you about payments even after you disembark if transactions cannot be settled as expected for any reason.

Cash

- If you wish to pay in cash, please deposit 45,000 yen (security deposit) to GUEST SERVICES after boarding. Additional deposits on board can be made through GUEST SERVICES.

*After registering a credit card, authorization will be performed for a credit check.

Debit cards, prepaid cards, electronic money, traveler's checks

- Debit cards, prepaid cards, electronic money (Apple Pay, LINE Pay, QUIC Pay, Edy, etc.), and traveler's checks cannot be used. Please check the type of card yourself before boarding.**

Payment

- An invoice for your onboard purchases, food and beverages will be delivered to your suite by the morning of disembarkation. Please be sure to check the details.
- If you have registered your credit card, your payment will be charged automatically, and you will not need to pay before disembarkation.
- You can view your onboard statement on the In-Suite TV or at the GUEST SERVICES DESK. If you have any questions or wish to pay in cash, please visit the GUEST SERVICES DESK at MITSUI OCEAN SQUARE (Deck 7) or contact us by phone (3499) by the evening before disembarkation.

In-Suite amenities

Suite type	Facilities	Amenities and fixtures	Suite Service
Sanroku Suites Penthouse Suite and above	In addition to facilities of the Veranda Suite: ● 1 additional TV ● ReFa showerhead	In addition to common amenities: ● Minibar (refrigerator, sparkling water, soft drinks, beer, sake, plum wine, selection of mini bottles of alcohol and snacks, tea set, glasses, drinking water, etc.) ● Umbrella ● Weighing scale ● Binoculars	● Butler service (please see below for more details) ● Laundry service (*1) ● Pillow menu ● Turn-down service ● 24-hour room service (*1) ● Exclusive dining area at 'THE RESTAURANT FUJI' ● Use of HOKUSAI FINE DINING (once during the cruise) ● Unlimited Wi-Fi service for up to 4 devices per person
Veranda Suites	In addition to facilities of the Ocean View Suite: ● Private balcony	In addition to common amenities: ● Minibar (refrigerator, sparkling water, soft drinks, beer, tea set, glasses, drinking water, etc.)	● Welcome sparkling wine & sweets upon embarkation ● Turn-down service ● 24-hour room service (*1) ● Unlimited Wi-Fi service for 1 device per person
Ocean View Suite	● Twin beds (*2) ● Living area ● Dining table ● Walk-in closet ● TV ● Bathtub ● Shower ● Twin-basin sink ● Bidet toilet		

Common In-Suite Amenities and Facilities

Towels (bath towel, face towel and hand towel), bathrobe, body towel, body soap, hand soap, shampoo, conditioner, toothbrush set, razor, shaving cream, cotton and cotton swabs, hairbrush, hairband, shower cap, magnifying mirror, slippers, shoehorn, clothes brush, air freshener, tote bag, safety box, deck blanket, clock.

*1 Some menus require an additional charge.

*2 Bedding can be arranged as two single beds or queen bed upon request.

*Pajamas are not provided.

Guests staying in Sanroku Suites can enjoy an even more luxurious experience with our butler service.

- Priority boarding/disembarkation and welcome greetings
- Baggage assistance
- Assistance with unpacking/packing
- Shoe polishing
- Arrangements for shore excursions, specialty dining reservations, spa reservations
- Meals will be delivered from the dining space to your room
- Welcome champagne and sweets.

Please feel free to let us know if you have any other requests.

Onboard life experience

Most of the public areas on board are located at the aft of the ship.

OCEAN CLUB & BAR Deck 5

A lounge where you can enjoy fascinating programs and events during the day and live music at night.



OCEAN CASINO Deck 5

You can enjoy casino games, such as roulette, as well as mahjong.

*Chips and coins cannot be exchanged for cash in casino games.



OCEAN STAGE Deck 6

OCEAN STAGE, the multi-function venue is home to Broadway-style production shows, performed by world-class singers and dancers. Superbly produced 45-minute shows will wow guests with exquisite choreography, dazzling costumes and unforgettable musical scores, produced by the legendary Belinda King, renowned for creating award-winning shows at sea.



***For the venue opening hours, please check PORT & STARBOARD after boarding.**

MITSUI OCEAN SQUARE Deck 7



● Guest services

The GUEST SERVICES desk is open around the clock to assist you during your trip.

English-speaking staff are also available, so please do not hesitate to stop by.



● Tour desk

You can book and inquire about special shore excursions unique to MITSUI OCEAN FUJI.



We have a cafe space and Book corner.
Please enjoy your time there as you wish.

OCEAN BOUTIQUE Deck 7

A boutique where you can discover new cultures and landscapes. This boutique offers a carefully selected lineup of products in an open, comfortable space. Get a souvenir to bring the fun memories of your trip home.



CARD ROOM Deck 7

You can enjoy Go, shogi, Othello, and other board games.

POOL KOHAN Deck 8

Have a swim or relax in a lounge. Find your favorite spot!



SPA & WELLNESS KODAMA Deck 9

● FITNESS CENTER/ MOTION STUDIO

We have a professional FITNESS CENTER fully equipped with various types of equipment, as well as a MOTION STUDIO where you can attend classes such as yoga.

*Some programs are paid services.



● SALON/SAUNA Paid service

The expert staff at our professional SALON will cater to your needs. Also, you can enjoy dry saunas, steam saunas, and other activities at our SAUNA to relax both mentally and physically.

***For the venue opening hours, please check PORT & STARBOARD after boarding.**

OBSERVATION BAR 36 Deck 10

With panoramic views of the ocean, OBSERVATION BAR 36 offers guests a sophisticated venue to enjoy pre- or post-dinner cocktails. Featured drinks include the Fuji Sunset with passion fruit aroma bubble and a selection of Japanese craft cocktails.



Afternoon Tea “Tama-te-bako” Paid service Reservation required

“Tama-te-bako” is a Japanese-style Afternoon Tea inspired by the legend of Urashima Taro, created with the aim of offering guests an experience where guests can forget the passage of time at sea. Please choose your preferred tea from our carefully curated selection of tea leaves produced in Shizuoka Prefecture, and enjoy Japanese tea brewed both hot and cold, along with savory dishes and sweets that embody the essence of Japanese culture.

*Please make a reservation after boarding. For more details, please check onboard.

*“Tama-te-bako” may not be available on some days.

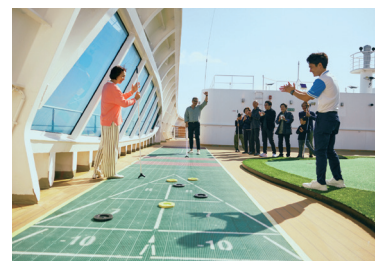
*Please note that the menu may be changed depending on the availability of ingredients.



SUNRISE DECK & RECREATION RAIKO Deck 11

You can enjoy morning exercises, putter golf, table tennis, and other activities in the gentle warmth of the sun.

***The event venue may be changed depending on the weather.**



Reliable medical services

MEDICAL CENTER

English speaking medical staff are available at the onboard MEDICAL CENTER.

Clinic hours
Please see PORT & STARBOARD.

- Please call the MEDICAL CENTER by dialling 911 for emergency medical treatment outside clinic hours.
- Medical service and medication fees**
 - Charges apply for medical consultations and medicines.
 - Overseas travel insurance may be applicable in some cases. However, it is necessary to pay the initial consultation fee, examination fee, and medication fee on board the ship. Please check with your insurance company about overseas travel insurance coverage.
 - When you use the MEDICAL CENTER, we will deliver a medical invoice to your suite.

Please be sure to check your medical invoice.

Please be sure to check the contents once you receive it. It cannot be reissued after disembarking. Your insurance company may ask you to submit the medical invoice when making a claim on your overseas travel insurance policy, so please be sure to take it home with you.

Other

- Injection needles used on board are disposed of as medical waste. As a general rule, any injection needles (for insulin injections, etc.) that you use personally must be taken home and disposed of according to the method instructed by your primary care physician. Please contact us if you wish to dispose of them on board. We will prepare a special container for your room. Injection needles can be extremely dangerous when collecting garbage. Please DO NOT throw them away as regular trash.

PORT & STARBOARD (Onboard Newspaper)

For information on various events during the cruise and venue opening hours, please refer to PORT & STARBOARD. Please use it to help you plan during your cruise.

- Weather
- Today's dress code
- Port of call information
- Today's event highlights
- Event schedule
- Dining opening hours
- Onboard shop information, etc.

*Please note that the above content may change without prior notice.

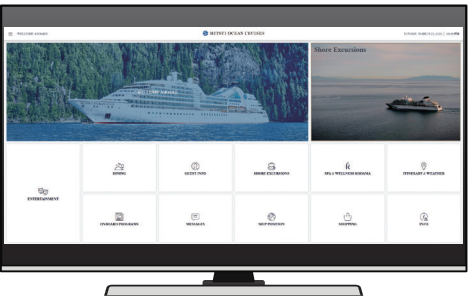


TV in your suite

The In-Suite TV offers a wide range of movie content to choose from, as well as your onboard bill information and Room Service menus.

- Entertainment
- Dining
- Shore Excursions, and more.

*Please note that the services provided may change without prior notice.



*The above is an image of an In-Suite Television screen as of January 2025.

Communications

Internet services

Once onboard, you can find instructions for how to connect to the internet in the PORT & STARBOARD or see "Internet" on your In-Suite TV.

Unlimited Wi-Fi Service

- You can browse your favorite websites, check your emails, and stay updated on social media.
- You can enjoy video calls with family and friends.
- You can enjoy your favorite shows and movies using video and music streaming services.

*In standard image quality.

Complimentary package

- 1 device per person for Ocean view and veranda suite.
- Up to 4 device per person for penthouse suite.

Important notice

About the coverage area

- Coverage area: The services are available within the Internet Service Area provided by Starlink.
- Regional restrictions: In some regions, such as South Korea and China, video and music streaming services may not be available due to connection speed restrictions. Even in such cases, you can browse websites and send messages using apps as usual.

To ensure service availability

- We have Fair Terms of Use to ensure service availability to all guests. They ensure the maintenance of high-quality Internet Services on board. Although you have unlimited internet access, please be mindful of about peak network times when using video and music streaming services.

How to make phone calls on board

You can make calls directly from your suite phone.

Onboard calls	
GUEST SERVICES	3499
Room Service and specialty dining reservations	4455
SPA & WELLNESS KODAMA	4918
Emergency	911
From your suite to a suite on Deck 4 to 9	2 + suite number
From your suite to a suite on Deck 10	suite number only

- You can also call family and friends staying in other suites. There are no charges for these calls.

Example Calling suite 632 on Deck 6: **[2 + 632]**
 Calling suite 1002 on Deck 10: **[1002]**

International calls

The ship's external telephones use communication satellites. Please be aware that phone calls may be delayed, or their quality may deteriorate.

Example: calling the number 212-1234567 in United States

041 (short dial code for external calls) - **1** (country code for United States)
- **212** (telephone number with 0 removed from the city code) - **1234567**

- Charges for international calls will be added to your onboard folio and will need to be settled before you disembark.
If there is more than one person occupying the suite, charges will be added to the account of the representative nominated at the time of reservation.
If you would like to change your billing details, please contact Guest Services onboard.
- The call charge is approximately 700 yen/minute.

Contacting MITSUI OCEAN FUJI

MITSUI OCEAN FUJI's phone number is +1-336-920-4360.

Please contact your telephone company for specific details and fees.

[When using dial immediately]

If you are using a mobile phone, you can also connect via +1-336-920-4360.

Once our crew answers, please provide the guest's full name, suite number, and caller's name. Your call may not be connected depending on the position of the ship or the state of the communication satellite.

To prevent unintended connection to mobile networks

We recommend disabling roaming or activating airplane mode on your mobile phone while on or near the ship. For more details and setting instructions, please contact your mobile phone provider.

Dress code

We have a dress code based on the following concept: “dress casually during the day and enjoy sophisticated socializing in the evening.” The dress code for each cruise will be announced in the embarkation information you will receive before your cruise.

Dress code information

The dress code for each day of the cruise will be listed in PORT & STARBOARD. Please dress appropriately to help create an atmosphere fitting for the evening. The dress code applies all night at the locations listed below.

● Observation bar 36	Deck 10	● Ocean casino	Deck 5
● Hokusai fine dining	Deck 8	● Ocean club & bar	Deck 5
● Ocean stage	Deck 6	● The restaurant fuji	Deck 4

Dress code ●: Smart casual

Enjoy an adult night out in a chic outfit that is not too fancy or too casual. The key is to avoid looking too casual. Wearing a jacket or coat in public spaces in the evening hours is optional.

Example 1: Collared shirt, long pants, skirts

Example 2: Fashionable resort-style clothes



Dress code ●: Semi-formal

An outfit for a fancy restaurant or classical concert, for instance. You can also try wearing a dress shirt with a tie. Try combining dressy blouses with chic accessories .

Example 1: Basic suit, blazer, summer suit, tie, pocket square, ascot tie, bolo tie, leather shoes (please wear a jacket and tie)

Example 2: A suit, dress, pantsuit, or blouse and skirt, with dress shoes.



Dress code ● : Formal

Try various elegant neckties and pocket squares to match your taste. A classic tuxedo is also a great choice. Try wearing an elegant outfit such as an evening dress.

Example 1: Tuxedo, dressy suit with a bow tie, dark suit with a tie (please wear a jacket and tie)

Example 2: Evening dress, cocktail dress, formal dress, or suit combined with accessories for an elegant look



Wearing Japanese clothing

You are welcome to enjoy Japanese attire during dress code hours. There are also cruises where you can wear a yukata.

Although there are no restrictions on footwear when wearing Japanese clothing, we recommend zori (Japanese sandals) or leather-soled sandals (without anchors or metal fittings on the sole) to prevent slipping and similar hazards. For clogs, please use those with a rubber sole.

Japanese clothing dress code (for reference)

Formal	Five-crested kimono tailored in black <i>habutae</i> fabric, Sendaihira <i>hakama</i> , white <i>tabi</i> *Please be sure to wear a haori or hakama.	Pastel colored <i>tomesode</i> , <i>homongi</i> , <i>kasane-eri</i>
Semi-formal	Ensemble (long kimono, <i>haori</i>), <i>tabi</i> *Please be sure to wear a haori.	<i>Homongi</i> , <i>tsukesage</i> , <i>kasane-eri</i>
Smart casual	Long kimono (e.g., <i>iromuji</i>), <i>kakuobi</i> or <i>heko-obi</i>	<i>Iromuji</i> , <i>komon</i> , <i>tsumugi</i>

***There is no dressing service for Japanese clothing.**

Dress code for children

We recommend children enjoy dressing up according to the Dress Code along with their parents.

Other

- For safety reasons, please refrain from wearing sandals (including mules or high-heeled footwear without backstraps) on board the ship.
- Please take off your hat while eating in the dining room.
- Even on days when the dress code is “Smart casual,” please refrain from wearing T-shirts, tank tops, running shirts, shorts, casual jeans, or athletic shoes that may make other guests feel uncomfortable.
- If you don't follow the designated dress code, you may be denied entry to certain public areas.



To ensure you have a comfortable cruise

We kindly ask you to observe the following rules to ensure a comfortable cruise environment for all guests. We appreciate your understanding and cooperation.

Designated smoking area

The designated smoking area is located in midship, starboard side (Deck 9). Smoking is prohibited in all suites (including the balcony space) and public areas. Please follow the smoking rules to ensure fire safety.

*The use of heated tobacco and electronic cigarettes is limited to the designated smoking area as well.

*Smoking areas may change depending on wind direction and other factors. For safety reasons, please follow the onboard instructions when using these areas.

In your suite

Please use a public space for conversations in the early morning or late at night. Please open/close your suite and closet doors quietly. Please refrain from actions that may disturb the sleep of guests in nearby rooms or cause inconvenience to other guests.

Talking on mobile phones

Mobile phone connection may be available while docked in port or navigating along the coast. However, to avoid disturbing other guests, please make phone calls on the deck or in your suite.

For environmental protection

We are committed to environmental conservation based on the concept of “protecting the sea and the Earth.” Throwing garbage and objects into the sea is prohibited by law. Please place your trash in the designated trash can. If the towels in your suite do not need replacing, please leave them hung on the towel ring to indicate guests do not need replacing.

When leaving your suite

Please refrain from leaving your suite in slippers, pajamas, or swimwear. Use the robes in your suite or your own choice of cover up.

Other

Please refrain from wearing clothing that exposes your tattoos (including fashion tattoos) in, Pool and Public Spaces.

Dining

Choose the restaurant that fits your mood. You can enjoy a wide variety of meals that stimulate the five senses, both day and night.

For dinner venue hours, please see PORT & STARBOARD.

THE RESTAURANT FUJI Deck 4

Included in the cruise fare

No advance reservation required

Breakfast

Lunch ※ 1

Dinner

Japanese/
Western set
menu

Japanese
cuisine

Japanese
kaiseki cuisine,
choice menu
of Western
food, etc.



The ship's namesake main restaurant invites a sophisticated dining experience for breakfast, lunch, and dinner. Guests enjoy a variety of menu options, including Japanese and Western breakfasts, Japanese set lunches, and curated dinner menus rotating between traditional Japanese cuisine and international favorites.

***1 The restaurant may not be open, depending on the cruise schedule.**

POOL SIDE RESTAURANT KOHAN Deck 8

Included in the cruise fare

No advance reservation required

Lunch

Dinner

This fast-casual dining option serves comfort food in a serene poolside atmosphere with the backdrop and sounds of the sea. Menu items include karaage (traditional Japanese fried chicken), make-your-own burgers, smoothies, signature cocktails, and a separate seated bar to enjoy the outdoors.



***POOL SIDE RESTAURANT KOHAN may not be open depending on weather conditions.**

TERRACE RESTAURANT HACHIYO Deck 8

Included in the cruise fare No advance reservation required

Breakfast

Lunch

Dinner

TERRACE RESTAURANT HACHIYO offers global food options with an emphasis on fresh, seasonal ingredients. At night, an omakase sushi menu is available, showcasing expertly prepared multi-course sushi and seafood experiences.



Paid service Reservation required Omakase sushi set

We offer a Omakase sushi set featuring fresh nigiri sushi at TERRACE RESTAURANT HACHIYO during dinner hours. Please enjoy with carefully selected Japanese sake.



*We accept reservations on board. Please contact the dining crew, call dial 4405 from your suite phone (8 a.m. to 5 p.m.). We will provide the details on board.

*Sushi may not be available on some days.

*Please note that the menu may be changed depending on the availability of ingredients.

*Alcohol drinks and certain soft drinks are available for a fee at THE RESTAURANT FUJI and TERRACE RESTAURANT HACHIYO.

*Sip freely with included espresso, juice, soda, beer, wine, sake, and cocktails, with premium options available for an upcharge.



HOKUSAI FINE DINING Deck 8

Paid service Advance reservations are available.

Dinner

Named after the famous Japanese artist Katsushika Hokusai, HOKUSAI FINE DINING offers beautiful artistic presentation, exceptional service and locally sourced seasonal ingredients all brought to life by Chef Kiyomi Mikuni, the first-ever Japanese chef to receive the "Chevalier of the Legion of Honour" from the Republic of France in 2015.



Enjoy menus supervised by Chef Kiyomi Mikuni on board

This specialty restaurant, named after Katsushika Hokusai, serves a course menu supervised by Chef Mikuni that features the best seasonal ingredients while offering the highest standard of service. This is a prix fixe menu where you can pick an appetizer, main dish, and dessert of your choice. It is updated twice a year to match the season. (Some items on the menu require an additional charge.)



Chef Kiyomi Mikuni

I am truly honored to have been entrusted with overseeing the menu for the debut cruise of MITSUI OCEAN FUJI, the newly introduced cruise ship from Japan's most experienced cruise company. While I have experience curating in-flight menus, this marks my first challenge in overseeing shipboard dining. The opportunity to share my cuisine with guests cruising across Japan and around the world is an unparalleled experience for me. I hope you enjoy the menus, which feature a variety of local ingredients unique to MITSUI OCEAN FUJI.

Kiyomi Mikuni

*If you wish to make a reservation before boarding, please inform your travel agency. We will also accept reservations onboard, first come, first served basis. Please inform the dining crew after boarding or on that day, or call Room Service and dining/paid menu reservations from your suite phone (8 a.m. to 5 p.m.). We will provide further details on board.

Information on other meal services

Room service

Room Service is for when you want to relax in your suite. The service is available 24 hours a day (some dishes may be unavailable depending on when you order), excluding the day of disembarkation.

- For orders, please press the “Room Service” button on the telephone.
 - Room service may take some time for delivery.
 - If you wish to have breakfast in your suite, please order either Western or Japanese cuisine from the order form provided in your suite.
 - The minibar (drinks available in the mini fridge) and drinking water in your suite are complimentary.
 - All-day menus are available in the Dining section of your in-room television.
 - Some menu items, such as premium alcoholic beverages, are available for an additional charge.
- * Please note that the service times and ordering hours may change, such as on the day before disembarkation. For details, please check on board.

How to reserve specialty dining experiences

Reservations for sushi at TERRACE RESTAURANT HACHIYO and Afternoon Tea “Tama-te-bako” can be made onboard. For more details, please check onboard. Only HOKUSAI can be reserved prior to boarding.

Other information

For guests staying in for Sanroku Suite Guests (Penthouse and above), we have an exclusive area at THE RESTAURANT FUJI (no reservation required). Please note that guests staying in a suite other than Sanroku Suites cannot share a table with you in this area.

Children's menu

THE RESTAURANT FUJI offers a menu for children. Children can enjoy the same menu as adults as well, so please order according to your preferences. High chairs and cushions are available for children. Please inform the crew after boarding. (We only have a limited number, and guests cannot be reserved in advance.)

Guests with dietary restrictions

The following special meals are available on MITSUI OCEAN FUJI: low-sodium, oil-free, and food allergy-friendly (28 items). We will prepare these special meals for breakfast, lunch, and dinner at THE RESTAURANT FUJI as much as possible. If you need any special meals, please contact your travel agency and submit a **“special meal pre-order sheet” before departure**. In addition, please inform the dining staff on board daily.

* There are no special meals available at the buffet. Our dining staff will be happy to provide information and assist you, so please let us know.

* Please adjust your daily intake of salt, soy sauce, etc.

* Depending on the content of your application, we may not be able to meet your request.

* We only have a limited number of special meals available.

* The dishes served are not completely allergy-free.

Frequently asked questions about food and dining

Q1. Where can I eat besides the main dining?

In addition to THE RESTAURANT FUJI, you can enjoy the buffet at HACHIYO or room service for dinner. For charge, you can make reservation for HOKUSAI FINE DINING or omakase sushi.

Q2. Are drinks included in meals?

Many beverages, from espresso drinks, juice and soda to beer, wine, sake and cocktails are included. In each venue, the menu will have a list of drinks that are complimentary and those that have an upcharge, including by the bottle.

Q3. A bottle of wine may be too much for one meal...

During the cruise, you can keep bottles of wine sold at THE RESTAURANT FUJI, HOKUSAI FINE DINING, and TERRACE RESTAURANT HACHIYO at each dining area. For more information, please ask a dining crew member.

Q4. Is there assigned seating for breakfast, lunch or dinner?

No, all seats are first come, first serve. We will do our best to accommodate guests' requests such as table by a window.

*For the venue opening hours, please check PORT & STARBOARD after boarding.

Q5. Can I bring my favorite drink into the dining area?

If you bring a bottle from home or port of call into any of the dining areas, a corkage fee will be charged separately. A fee of 3,000 yen will be charged per bottle (720 ml) each time.

Things to do at a port of call

Shore excursions

A half day shore excursion is included at each port for guests who booked their cruise through a US travel agent.

Things to check when you board the ship

- Tour tickets for shore excursions will be delivered to your suite on the embarkation day. Please make sure that you have received the tour ticket for each port of call. If your tour tickets have not arrived in your suite by the day after your embarkation, please contact the Tour Desk on board.
- If you receive a tour ticket that you did not order, please return it to the Tour Desk on the same day you receive it.
- If you prefer to explore the port on your own and not join the half-day shore excursion, please inform us by returning the tour ticket to the Tour Desk onboard.
- If you have any questions, please contact the Tour Desk onboard.

On the day of the tour

Please be sure to bring your tour ticket with you on the day of the tour.

Meeting time and location are printed on each tour ticket.

- When multiple buses are used for a tour, tour groups are not predetermined. If you wish to be in the same group as your companions, please check in at the meeting place together.

 MITSUI OCEAN CRUISES	釜山 Busan 甘川文化村と龍頭山公園 集合 08:00AM 6階後方 オアシスステージ City of Colors (Guided in Japanese) Meeting Time 08:00AM / Meeting Point: Ocean Stage on Deck#6 AFT 釜山公園にある釜山タワーの入場料は含まれていません/ Ticket to enter Pusan Tower not included	PUS300
	Suite # Guest's name Adult	
	本ツアーは、乗船日より2日前までに乗船乗客名簿を提出する必要があります。 Mitsui Ocean Cruises' Shore Excursion terms and conditions accompanying the tour brochure will be available onboard ship to the tour.	



Sightseeing on your own

You can also choose to explore the area on your own without joining Shore Excursions, relax on board, or disembark in the morning and then return to the ship for lunch before going out sightseeing again (please note you will not be able to disembark again after going through departure immigration).

When disembarking at ports of call

Please remember to bring your GUEST PASS (which is your boarding pass/suite key) when disembarking at each port of call. At the ship's GANGWAY, the data on the GUEST PASS is read to confirm whether guests have disembarked or returned to the ship. When disembarking at a port of call, please check the PORT & STARBOARD for the final return time and sail away.

As a general rule, the ship departs on time, so please return to the ship well in advance of the final return time.

- When disembarking, **it is prohibited to take any food items (meat, vegetables, fruit, or other agricultural products) off the ship.**
- When disembarking, please take your passport, medication, sunglasses, hat, drinking water, and any other items you may need.

Shipping items from ports of call

- Souvenirs purchased while sightseeing at ports of call in Japan can often be shipped directly from the store where they were purchased **without bringing them on board**. In this case, no customs clearance procedures are required.
- Souvenirs and other items purchased during sightseeing at a port of call and brought on board **cannot be taken off the ship and shipped to other ports of call**. You will need to clear customs yourself at your final port of disembarkation.
- Personal belongings or any other baggage you brought on board when you boarded the ship **cannot be taken off the ship and shipped at ports of call**. You will need to clear customs yourself at your final port of disembarkation.

Disembarkation guide

The night before disembarkation (or by the specified time)

If you have clothing or other items you will not need before disembarkation, please pack them in a suitcase or something similar and place them in front of your suite door by the specified time. Our staff will then transport them to the baggage claim area at the terminal. Please keep your passport, valuables, fragile items, regular medications, toiletries, and any other items you will need before disembarkation with you.

For further details, please refer to the 'Disembarkation Instructions' distributed on board.

Disembarkation flow

The disembarkation schedule below is an example. It may differ depending on the port. Please follow the instructions of the terminal representatives and onboard staff.

1 Suite usage

We cannot take any responsibility for any items left behind, lost, or stolen after you vacate the suite. So, make sure you leave nothing behind when you vacate your suite. Please separate any unwanted items from necessities by putting them in the wastebasket. Also, **please leave the safe open when you leave the suite.**

**For the opening hours of dining, please check the "Information on Disembarkation."*

2 Assemble

We will call you in order according to the color of the disembarkation tag, **so please wait on board.**

- Please refrain from waiting near the Gangway.
- When the ship is ready for guests to disembark, **our crew will guide you to the Gangway in order.**
- If, for any reason, your account has not been settled by the time you disembark, you may be asked at the Gangway to complete the payment. In that case, please confirm your payment at the **Guest services desk.** You will not be able to disembark if your payment is not completed.
- At the terminal, guests' checked baggage will be sorted by the color of their disembarkation tag.

At the Gangway, your GUEST PASS will be scanned to verify your identity. Please remove hats and sunglasses.

4 Go to the terminal

5 Immigration

If the ship called at a port of another country prior to your disembarkation date, you may be subject to immigration inspection at the disembarkation terminal.

If the ship visits a port in another country, you may be required to submit a customs declaration form when you first re-enter Japan. This will be in addition to the customs declaration required to be completed at your final disembarkation port.

6 Baggage collection

Please check and collect the baggage you checked in the night before disembarkation.

- **Please be sure to pick up your baggage and go through customs procedures by yourself.**
- **Please be careful not to forget to pick up your baggage or mix it up with other guests' baggage.** If your baggage is left behind at the terminal because you forgot to pick it up or it was left behind due to a mix-up, it will be kept at customs or on the ship. In this case, you will need to come to the terminal or customs office in person at a later date to pick it up. Please be aware that this process will incur fees and take several days.
- **When you collect your baggage at the terminal, be sure to check it immediately for any damage. If any damage is found, you will need to submit documentation to claim compensation. Please see "If your baggage is damaged" (p. 42).**

7 Animal quarantine/ Plant quarantine

^{*1}
Plants, fruits, vegetables, grains, cut flowers, seeds, seedlings, dry flowers, etc. (Please note that if you receive flowers or other items that apply to the above while on board, you will not be able to take them with you when you disembark.)

To bring plants ^{*1} into Japan, you need a **phytosanitary certificate** issued by the government agency of the exporting country.

No food from **the dining areas** or suites may be taken off the ship.

Meat and processed meat products (sausages, ham, etc.) may not be brought into Japan (or taken outside the ship).

8 Customs inspection Please proceed with all your baggage and present your “Declaration of Accompanied Articles and Unaccompanied Articles (Customs Declaration)” to the waiting customs officer and undergo inspection.

- If you have any separate shipments from overseas, please remember to declare them.
- Please prepare one declaration form for your family.

9 Disembarkation procedures completed

Please note that once you leave the restricted area, you cannot go back in. Also, before you leave the terminal, please double-check the name, quantity, and shape of your baggage.

- Baggage carts available at the terminal can be used within the terminal, at the taxi stand, and in the parking lot. Please note that you cannot take it to the train station or hotel.

Transit procedures

Guests taking two or more consecutive cruises must follow the instructions given in the guide delivered to their suite and of the ship's crew for disembarkation and embarkation procedures.

If your baggage is damaged

After disembarking, please check your baggage at the terminal for any damage. (Please note that compensation is not applicable for minor damage that does not interfere with use, such as deterioration due to aging, scratches, or malfunctioning casters, and loss of accessories, such as suitcase straps or key chains. We appreciate your understanding.)

If any damage is found, immediately report it to a member of staff waiting in the terminal. We will prepare the documents and hand them to you. Please note that if you do not notify us on the spot, you will not be compensated. For further details, please check the reverse side of the damage report document you will receive on board the ship or at the disembarkation terminal.



For your safety

Initiatives for safe operation

Fire

Fire is one of the most dangerous hazards at sea. For the safety of all guests, please observe the following:

- Smoking is prohibited in all suites (including balconies).
- Do not hang or cover any objects over light fixtures or sprinkler heads in the suites.
- Please refrain from using any electrical appliance that generates high heat (such as coffee machines, irons, electric kettles, etc.) other than those provided in the suite.
- The use of any products involving fire is prohibited.
- If you discover a fire, immediately sound the alarm by activating the red manual fire alarms installed throughout the ship.

General emergency alarm and evacuation procedures

- In the event of an emergency, a general emergency alarm will be used to guide guests to their designated evacuation assembly areas (Assembly Stations).
- The Assembly Station is a safe place where everyone can gather in the event of an emergency.
- The locations of the Assembly Stations are indicated on the “Safety Precautions” posted inside your suite door.
- A general emergency alarm is sounded by the ship's horn or alarm system, consisting of seven or more short alarms followed by one long alarm. If you hear this alarm, whether the ship is at sea or anchored in port, please return quickly and calmly to your suite, get a life jacket, warm clothing, something to cover your head, comfortable shoes, and any medication you are taking, and go to the designated Assembly Station.
- When moving around the ship, do not use elevators, as there is a risk of being trapped in them if the power goes out in an emergency.
- Do not put on your life jacket until you have reached the Assembly Station.
- Please be careful not to drag the life jacket straps on the floor as this may cause unexpected accidents like falling.
- If the nearest emergency exit is blocked, please use another emergency exit shown on the notice on the back of your suite door.
- At the Assembly Station, please wait quietly and calmly so that you can clearly hear the announcement over the intercom and instructions from the crew there.
- If you use a wheelchair, cane, or other mobility aid, please notify the Guest services or a crew member in charge of your suite in advance so they can assist you in an emergency.

Life jackets

Life jackets are stored in the suites. If there are no life jackets in the suite, please inform a crew member in charge of your suite. There are also spare life jackets provided in the lockers on deck. In the event of an emergency, crew members will hand them out at the Assembly Stations to guests who were unable to return to their suites.

If someone falls off the ship

If you see someone fall overboard, alert the people around you by yelling, "MAN OVERBOARD!" Also, immediately throw a lifebuoy (or anything that floats) so that we can identify where the person went into the water and tell a crew member what you saw.

Accident prevention measures

- The movement of the ship can make your footing unstable, and you may slip on the open deck in bad weather. Please be very careful when moving around the ship.
- Please make sure to hold on to handrails when going up or down stairs or moving around the ship in bad weather.
- The movement of the ship can cause the door to close, trapping hands and fingers. Also, the movement of the ship can cause wind to blow across the open deck, causing doors to shut suddenly. Be careful not to get your hands caught in the door.
- Please be careful, especially when the lights are dimmed, like at the Ocean stage.
- Please watch your step where the ship's floor is uneven, such as at fire doors, exterior doors, suite bathrooms, and their adjoining area.
- Crew's living and working areas are off-limits under any circumstances.
- When moving around in your suite at night, please make sure to turn on the lights as it can be dangerous.

Notes on tender boats

In small ports where MITSUI OCEAN FUJI cannot dock directly at the quay, tenders are used to transport passengers between the ship and the quay or pier. Please check on board for tender schedules. Please note that at ports where tender boats are used to access land, wheelchair users will not be able to board or disembark the boats while in their wheelchair, due to safety reasons.

Frequently Asked Questions

Here are some frequently asked questions about MITSUI OCEAN FUJI and the cruising. If you have any other questions, please feel free to contact your travel agency.

Q. Is tipping required?

Tipping is not necessary on board MITSUI OCEAN FUJI.

Q. What if I get sick on board?

Doctors and nurses are available on a full-time basis at the onboard MEDICAL CENTER.

*When bringing in oxygen concentrators or other medical devices, please inform your travel agency at the time of booking.

Q. What is appropriate attire on the cruise?

Please enjoy cruise life in Smart Casual wear. We appreciate your cooperation in complying with our Dress code in the evening. The Dress code (→P29-31) is available in the Embarkation information or the PORT & STARBOARD.

Q. I am worried about getting seasick.

MITSUI OCEAN FUJI is equipped with a device (fin stabilizer) to minimize ship rolling. If you are still concerned, please bring suitable motion sickness medication in case it becomes necessary. The medical center also can treat motion sickness for a fee.

Q. I'd like to know details of events and shows available during the cruise.

The PORT & STARBOARD newsletter delivered to your suite every night contains information on the next day's events and business hours for services and venues.

*Hours and locations for dining and cafe services, sunrise and sunset times, times for various events, information on landing at ports of call, shore excursions, etc., will be provided.

Q. Is it possible to bring pets (animals)?

Pets (animals) are not permitted onboard.

Q. What service are not included?

Charges apply for dry cleaning, premium and bottles of wine, shopping on board, spa and salon service, shore excursions at ports of call, etc.

For details, please check PORT & STARBOARD and the service menu of each venue.

Q. Are laundry facilities available?

[Self-laundry]

Self-laundry are available on Deck 5, equipped with washers, dryers, irons, laundry detergent, fabric softener, etc. Please feel free to use them (available 24 hours). No charges apply.

[Laundry service] **Paid service**

Attach the voucher to the laundry bag and hang it on the door knob on the side of the suite corridor by 9:00 a.m.

*We cannot accept items for dry cleaning. Also, please note that we may not be able to accept some delicate items.

*Please use the self-laundry facilities at your own risk. The company accepts no responsibility for theft, loss, or damage.

Q. Can I use a wheelchair?

Yes, wheelchairs may be used. Tender boats and tender ports are generally not accessible to guests who use a wheelchair or with significant mobility impairments. Those guests using a wheelchair must submit a Health Questionnaire in advance. Refer to page 13 for details.

Q. What is onboard credit?

If you have received onboard credit as part of a special benefit, it will automatically be credited to my account after embarkation. The onboard credit functions like money and can only be used aboard the ship. Please confirm the terms and conditions with your travel agency or the Cruise Desk prior to embarkation.

How to use your onboard credit:

1. Shore excursions
2. Specialty dining experiences
3. Spa treatments
4. Shopping
5. Premium wine and spirits and more.

Q. Can Japanese electrical products be used on board?

- There are two types of power outlets in the suite: 100V/60Hz for Japanese and North American plugs (A plugs), and 220V/60Hz for European plugs (C/SE plugs). Please use the 100V/60Hz outlets (for A plugs) if you are using electrical devices from Japan.
- Bring a transformer when using an electrical device that does not have an automatic transformer function. Be sure to unplug products after use.
- Do not use electrical appliances that generate high temperatures other than the equipment provided.
- When using the electric kettle, please use the corresponding outlet in your suite.
- The USB port on the bedside lamp beside the bed can be used to charge mobile phones, etc. (not available in some suites).

Q. What if I want to travel with plants and meat?

Because the ship is registered as a foreign vessel, it is regarded as being in an overseas territory even during navigation in the territorial waters of Japan, and there are restrictions on bringing in and taking out plants, etc.

- To bring plants* into Japan (off the ship), you need a phytosanitary certificate issued by the government agency of the exporting country.

*Plants, fruits, vegetables, grains, cut flowers, seeds, seedlings, dry flowers, etc.

(Please note that if you receive flowers or other items that apply to the above while on board, you will not be able to take them with you when you disembark.)

- Fruit from the ship's dining rooms or suites cannot be taken off the ship.
- Meat and processed meat products (sausages, ham, etc.) may not be brought into Japan (or taken outside the ship).

Q. How do I declare items for customs?

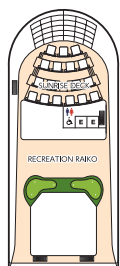
Since the ship is registered as a foreign vessel, customs inspections are conducted in the same manner as when returning from overseas travel.

- When disembarking, guests are requested to take all baggage themselves and head to the booth to submit the "Declaration of Accompanied Articles and Unaccompanied Articles (Customs Declaration)" to the customs officers standing by.
- If you have a separate shipment from overseas (such as large artwork), please do not forget to declare it.

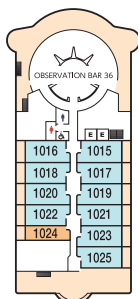
Q. Are the shops duty-free?

Yes, MITSUI OCEAN FUJI is internationally flagged so there is no tax when the ship sails in international waters.

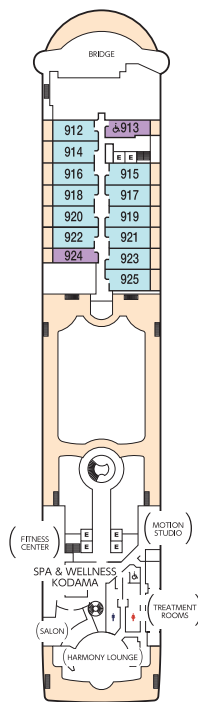
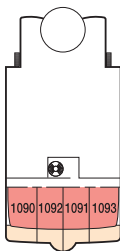
Deck plan



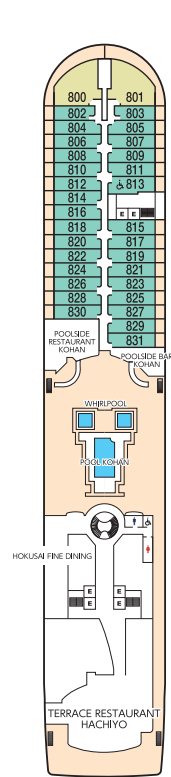
Deck 11



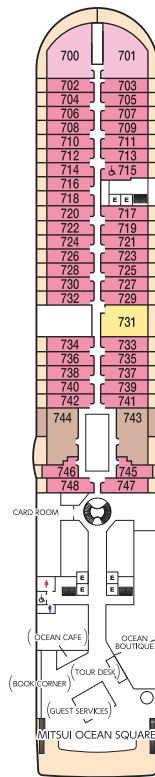
Deck 10



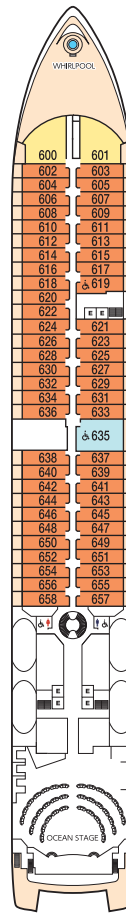
Deck 9



Deck 8



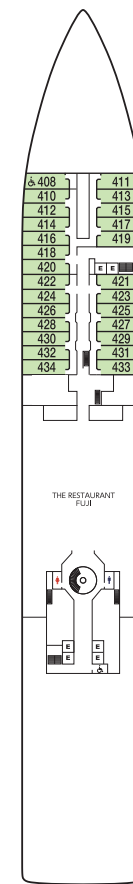
Deck 7



Deck 6



Deck 5



Deck 4



Deck 3

[SHIP DATA]

Gross Tonnage:
32,477 tons

Length:
198.15 meters

Width:
25.6 meters

Number of Suites:
229 suites

Guest Capacity:
458 guests

- MITSUI OCEAN Suite
- Signature Suite
- Luxury suite A
- Luxury suite B
- Penthouse Spa Suite
- Penthouse Suite
- Veranda Suite A
- Veranda Suite B
- Veranda Suite C
- Veranda Suite D
- Veranda Suite E
- Veranda Suite F
- Oceanview Suite

- Elevator
- Restroom
- Self-laundrette

- Wheelchair Accessible Suites
408, 519, 619, 635, 715, 813, and 913 are Wheelchair Accessible Suites and have roll-in shower only.
The entryway is wide for wheelchairs to pass. 635 is equipped with a bathtub.

*Suites 743 and 745, as well as Suites 744 and 746, are connecting suites that can accommodate up to 4 guests when connected. (Reservations for two suites are required to use the connecting suites).

*Suites 652, 654, 656, 651, 653, 655, 925, and 1025 is partially blocked by the hull.

*Those in forwarding suites may hear a loud noise during anchoring.

*502-507 and 745-746 have smaller balconies.

*Stairs must be climbed up and down to the Penthouse Spa Suite.

*Suites (including balconies) are completely non-smoking areas. Please use the designated smoking area (Deck 9 Midship).

*The names, fixtures, and services of the Onboard Facilities and suites are subject to change.